

Renee Michelsen, MSS, LCSW

michelse@usc.edu

EDUCATION: Bryn Mawr College, Graduate School of Social Work and Social Research
Bryn Mawr, PA
Master of Social Service, 1984

University of Delaware, Newark, Delaware
Bachelor of Science, 1982
Major: Community and Family Services

CERTIFICATION: Silver School of Social Work at New York University
Post Master's Certification in Palliative and End-of-Life Care, 2005

New Jersey Social Work Clinical Supervisor, 2003

PROFESSIONAL AFFILIATIONS:

Member, National Association of Social Workers (NASW)
Trustee, Board of Directors New Jersey Hospice and Palliative Organization (NJHPCO)
Member, Council on Social Work Education (CSWE)

PROFESSIONAL EXPERIENCE:

JULY 2012 – Present **Regional Field Education Coordinator Northeast and Midwest**, University of Southern California, School of Social Work. Virtual Academic Center Online MSW Program.

- Manage multiple, large cohorts of MSW students using web-based database
- Approve and secure field placements in eastern and mid-western United States for students
- Engage with and provide academic advisement to MSW students in field placement
- Develop regional field agencies to build network of agencies
- Conduct agency site visits in communities in the Northeast and Midwest
- Lead team on quality assurance for the region regarding field start dates and field completion
- Design and conduct webinars for students & field instructors
- Train field placement team on special situation issues such as students with disabilities
- Guide students to develop an affinity with social work profession

DEC 2007 –JUNE 2012 **Director Field Education and Lecturer**, Rutgers University School of Social Work, New Brunswick, New Jersey

- Direct and manage all field education activities, staff, policies and procedures for 900+ students in MSW and BASW field placements in NJ, NY, PA and abroad
- Designed and implemented web-based submission process for Field Education documents to increase accessibility, accountability and transparency as well as ease use for students, liaisons and staff
- Updated all field documents and manuals to encompass the CWE 2008 EPAS resulting in a successful program reaffirmation.
- Initiated and developed disability accommodation plans for field education students
- Introduced use of a text book for foundation field education students to reinforce the EPAS and help students to conceptualize field education
- Developed Field Instructor appreciation events

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- Designed, implemented and teach online Seminar in Field Instruction (SIFI)
- Organized and continue to supervise field component for new Intensive Weekend Program
- Instituted liaison tracking system resulting in improved productivity
- Created and executed successful Summer Field option to establish an alternative timing plan for completion of field hours
- Teach gerontology, advanced practice in health care and other clinical electives
- Teach alternative format classes, - summer / winter session and online components
- Serve on community committees

JULY 2003–NOV. 2007 **Director Social Work & Counseling**, Barnabas Hospice and Palliative Care Center,, West Orange, New Jersey

- Directed, coordinated and supervised provision of counseling and social services to adult and pediatric hospice patients and families in five diverse counties
- Trained social work and interdisciplinary staff in psychosocial aspects of end-of-life care
- Oversaw the delivery of bereavement services for hospice families and the community
- Provided direct counseling to patients and families in inpatient and home care settings
- Planned, developed, implemented and evaluated community outreach and intervention program
- Assigned and coordinated patient admissions.
- Responsible for fiscal tracking & resolution of Medicaid and charity care cases
- Created unique and flexible field placement experiences for graduate and undergraduate students.
- Served on NJ Hospice and Palliative Care Organization Planning Committee
- Chosen as Hospice Clinical Director of the Year 2007 by New Jersey Hospice and Palliative Care Organization

1997 – APRIL 2003 **Manager, Senior Services**, Atlantic Health System, Florham Park, New Jersey

Grants & Contract Manager:

- Maintained fiscal integrity of multiple public & private grants and contracts, including:
 - County of Morris – Care Management for the Frail Elderly
 - AT&T Family Care Development Fund – Telephone Support Groups for Caregivers. Authored grant proposal for this program to develop alternative platform for caregiver support groups maximizing use of technology.
- Provided clinical supervision and training for clinical staff
- Worked closely with office of Development to secure private donations
- Responsible for renewal applications, reports, and presentations to funding sources

Manager Senior Membership Educational Program:

- Supervised design and execution of 200 events/meetings annually
- Fiscal management of over \$500,000 for system-wide program
- Managed customer relations for membership of over 27,000 seniors at 4 hospitals
- Recruited, trained and supervised professional and support staff
- Responsible for strategic development including growth, marketing and outcomes measurement
- Conducted and analyzed customer satisfaction surveys and focus groups

Trainer:

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- Developed curriculum for staff trainings – team building, communication, customer service, quality, and change.
- Created continuing education curriculum for Rutgers - State University of New Jersey, and NJ State Dept. of Health and Senior Services.
- Delivered trainings to staff and continuing education professionals
- Conducted on-site seminars at corporate locations for employees of FORTUNE 500 companies
- Skilled in creating an enjoyable ambiance to enhance learning and participation
- Supervised graduate and undergraduate students

Manager Personal Emergency Response Program:

- Orchestrated merger of Personal Emergency Response Program from all member hospital sites into one system-wide program resulting in a revenue generating operation of over 500 subscribers
- Develop marketing & business plans for continued program growth
- Ongoing monitoring of program staff and finances

Community Relations Ambassador:

- Appointed by the Governor to the NJ State Commission on Aging, 2000-2003 term
- Co-chair Health Promotion subcommittee - NJ State Commission on Aging 2002-2003
- Co-chair United Way Action Team Seniors and People with Disabilities
- President Board of Trustees – Volunteers for Morris County 2003
- Served on NJ State Commission on Aging Housing Subcommittee
- Served as an appointee to the Governor's Council on Elder Care - 1998
- Chairperson of the Morris County Senior Service Providers Group 1994 – 2001
- Served on many hospital/community committees and boards
- Conducted grant monitoring site visits to agencies receiving County funding

Designed Elder Care Consultation and Referral service - an employee benefit program for employees dealing with personal elder care issues:

- Developed a nationwide online database of service providers
- Hired professional staff and launched successful program
- Responsible for ongoing fiscal and clinical management of operations

1991 - 1997 **Director, Senior Services**, Morristown Memorial Hospital, Morristown, New Jersey *Administrative and clinical director of community outreach geriatric programs - Case Management, Elder Care Hotline, Corporate Elder Care, Senior Membership Program.*

Administrative Responsibilities:

- Maintained fiscal integrity of grants, contracts, and departmental budget
- Developed and oversee quality assurance
- Managed professional, clerical and volunteer staff
- Grant writing, proposal writing, and contract negotiation

Clinical Responsibilities:

- Provided counseling to corporate employees and work place seminars
- Conducted long-term care insurance underwriting assessments
- Supervised graduate and undergraduate students

Program Planning:

- Designed and implemented Senior Membership program
- Planned curriculum for senior wellness classes, organize events, & screenings

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- Designed and composed senior newsletter, brochures, and educational materials

Community Outreach:

- Taught seminars for corporate, community, and professional groups
- Served on committees in the community and hospital related to geriatrics

1990 -1991 **Associate Director**, Center for Geriatric Care, Morristown Memorial Hospital, Morristown, New Jersey
Department Head for grant funded, multifaceted geriatric program

- Secured and supervised grants from County, State agencies and private organizations
- Contract administration, budgets, staffing & operations
- Maintained clinical duties: member of multidisciplinary geriatric assessment team, counseling for caregivers and elderly clients, information and referral specialist
- Supervised graduate and undergraduate students

1984 - 1990 **Social Worker/Case Management Supervisor**, Center for Geriatric Care, Morristown Memorial Hospital, Morristown, New Jersey
Clinical social worker and supervisor

- Designed and implemented hospital-based case management program
- Coordinated program services under a variety of grants: Robert Wood Johnson - Initiatives in Long Term Care, NJ State Department of Health, and County of Morris
- Supervised case management staff - nurses and social workers
- Served as a member of multidisciplinary geriatric assessment team
- Provided education, training and public speaking for community groups
- Supervised graduate and undergraduate students. Completed Seminar in Field Instruction (SIFI) course for Social Work Field Instructors at Columbia University, NY.

COMPUTER SKILLS: Proficient in: Microsoft Office - Word, Excel, PowerPoint and Access

VOLUNTEER ACTIVITY: Seeing Eye – Morristown, NJ. 1998- 2009 4H puppy raiser.

PUBLICATIONS & TEACHING: See attached list of professional publications and teaching experience

HONORS: Full Scholarship, Bryn Mawr College School of Social Work and Social Research
Graduated Magna Cum Laude, and Degree with Distinction, University of Delaware

LICENSING: New Jersey State Licensed Clinical Social Worker 44SC00869300

REFERENCES: Available upon request

Renee W. Michelsen, LCSW

Professional Publications
by Renee W. Michelsen, MSS, LCSW

"Hospital Based Case Management for the Frail Elderly" in Kerson, T. (Ed). Social Work in Health Settings, 2nd Edition, Haworth Press, 1989.

"Social Work Practice with the Elderly: A Multifaceted Placement Experience". The Clinical Supervisor, 12, 1994: 181- 197.
Co-published simultaneously in Field Instruction in Social Work Settings. New York: The Haworth Press, 1994.

Book Review of Elders Living Alone: Frailty and the Perception of Choice in Social Work in Health Care, 20, 1995: 117-120.

Kerson, T.S., and Michelsen, R.W. "Counseling Homebound Clients and Their Families". Journal of Gerontological Social Work, 24, 1995: 159-190.
Co-published simultaneously in New Developments in Home Care Services for the Elderly: Innovations in Policy, Program and Practice (ed. Leonard W. Kaye) New York: The Haworth Press, 1995: 159- 190.

"Wellness and Seniors". Psychiatric Outpatient Centers of the Americas Press, 23, 1995: 6.

Book Review of Understanding Elder Abuse in Minority Populations in Social Work in Health Care, 32, 2001: 113-115.

Teaching Experience

Rutgers The State University of New Jersey, School of Social Work MSW Program

Summer 2011 Clinical Social Work : Health Care

Spring 2011 Clinical Social Work : Health Care & Chronic Illness and Disability

Summer 2010 Chronic Illness and Disability

Spring 2010 Gerontology & Chronic Illness and Disability

Fall 2009 Advanced Practice in Health Care

Summer 2009 Advanced Practice in Health Care (taught 2 sections)

Spring 2009 Gerontology

Winter 2009 Death and Terminal Illness

Summer 2008 Advanced Practice in Health Care

Spring 2008 Gerontology

Spring 2008-Present Continuing Education workshops on gerontology for the Rutgers School of Social Work

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- Spring 2000** Bryn Mawr College School of Social Work, Bryn Mawr, PA. Taught continuing education course Advocacy for the Elderly.
- 1999- 2003** Rutgers University Continuing Education and Professional Development Program - School of Social Work . Designed curriculum for care management training for statewide program for field workers and supervisors. Taught advanced case management certification course for professionals and Communicating with the Elderly.
- 1998-2003** New Jersey Instructor in Care Management for staff and supervisors of NJEASE sites statewide.
- Spring 1998** College of St. Elizabeth, Convent Station, NJ. Taught 3 credit undergraduate course “Sociology of Aging”.
- Fall 1997** College of St. Elizabeth, Convent Station, NJ. Taught 3 credit undergraduate course in the gerontology program “Caregiving for a Family Member”.
- Spring 1996** Rutgers University, School of Social Work , Continuing Education -Professional Development Program. Taught “ Coping with Functional Loss”.
- Spring 1996** College of St. Elizabeth, Morristown, NJ. Developed course curriculum for “Caregiving with a Family Member” GERO 301, undergraduate course.