Jan A. Nissly, PhD, LCSW

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Education

University of Southern California, Los Angeles, CA
Ph.D., Social Work, 2004

Widener University, Chester, PA
M.S.W., Social Work (Clinical Social Work Emphasis), 1993

Pennsylvania State University, University Park, PA
B.S., Psychology, 1989

Research Experience

Co-Principal Investigator
"A Rapid and Revolutionary Response to the Needs of Wounded Warriors." With Anthony Hassan, EdD – PI, Skip Rizzo, Co-PI. Funded by the U.S. Department of Defense.
2010-2013.

Co-Investigator
"SimCoach : Promoting Access to Military Healthcare Information with Virtual Human Mediation." With Skip Rizzo- PI, Anthony Hassan, EdD- Co-PI. Funded by the U.S. Army.
2010-2011.

Co-Investigator
"Assessing the Needs of the Nation's Wounded Warriors: A Comprehensive and Cutting-Edge Training Program for Mental Health Professionals." With Anthony Hassan, EdD – Co-PI, Marilyn Flynn, PhD - Co-PI. Funded by the Lincy Foundation.
2010-2013.

Project Director and Co-Principal Investigator
"Evaluation of the Partnerships for Families Initiative." With Todd Franke, PhD – PI, Devon Brooks, PhD – Co-PI, Stephen Budde, PhD, Co-PI, and Christina Christie, PhD – Co-PI. Funded by First 5 LA.
2004-2009.

Co-Investigator
"Contemporary Adoptive Families Project." USC Undergraduate Research Project. With Devon Brooks, PhD – PI. Funded by the University of Southern California, Office of the Provost.
2005-2006.

Co-Investigator
"Promoting Adoption: Evaluation of the Consolidated Homestudy Program." With Devon Brooks, PhD – PI. Funded by the Administration for Children Youth and Families.
2004-2006.

Co-Investigator
"Structured Decision Making and Child Welfare Service Delivery Project." With Devon Brooks, PhD – PI. Funded by the California Social Work Education Center (CalSWEC).
2004-2005.

Co-Principal Investigator
"Former Employees' Experiences in Child Welfare: A Qualitative Examination." With Michàl Mor Barak, PhD – PI. Sponsored by the USC Center on Child Welfare.
2003-2004.

Co-Principal Investigator
"Toward an Understanding of Public Child Welfare Turnover." With Michàl Mor Barak, PhD – PI. Sponsored by the USC Center on Child Welfare.
2003-2004.

Project Manager
"Intervening Among Latinas with Cancer: The Multifaceted Oncology Depression Program." Kathleen Ell, DSW - PI. Funded by the National Cancer Institute.
2001-2002.

Project Manager and Co-Investigator
"An Examination of Diversity, Inclusion, and Workforce Retention Among Workers in a Public Child Welfare Organization." Michàlle Mor Barak, PhD - PI. Sponsored by the USC Center on Child Welfare.
1999-2003.

Manager, Special Projects
Special administrative data projects, including PhD program self-study. Conducted under the auspices of the Dean and the PhD Program Director, USC School of Social Work.
1999-2002.

Project Coordinator
"Effective Breast and Cervical Cancer Health Education Interventions for High Risk Women Across Diverse Populations and Service Systems." Kathleen Ell, DSW - PI. Funded by the CDC.
1998-2002.

Research Assistant
Formative and Summative Program Evaluations of the Chester Community Prevention Coalition. John Poulin, PhD – PI; Stephen Kauffman, PhD – Co-PI. Funded by the Chester Community Prevention Coalition.
1991-1992.

Research Assistant
Randomized clinical outcomes study of treatments for Generalized Anxiety Disorder. Thomas Borkovec, PhD – PI. Funded by the National Institute of Mental Health.
1987-1988.

Courses Taught

Directed Research
USC School of Social Work, MSW Program – Spring 2011

Social Work Research
USC School of Social Work, MSW Program – Spring 2002, 2005, 2007-2009

Human Behavior in the Social Environment I
USC School of Social Work, MSW Program – Fall 2001, Fall 2002

Multivariate Statistics for Social Work Research: Computer Lab
USC School of Social Work, PhD Program - Spring 2000

Introductory Social Work Statistics: Computer Lab
USC School of Social Work, PhD Program – Fall 1999

Practice Experience

Trauma Social Worker, On Call
UCLA Medical Center, Los Angeles, CA
2004-2005

- Provided crisis intervention to trauma patients and their families
- Intervened as needed with patients in the emergency room, particularly those who were elderly, impoverished, and/or experiencing mental health problems

Disaster Mental Health Clinician (Volunteer)
American Red Cross – West District, Los Angeles, CA
1998-2003

- Offered emotional support to disaster volunteers and conducted debriefing sessions upon completion of disaster response
- Provided crisis intervention, information and referral to community residents impacted by apartment fires and natural disasters
- Responded to LAX-based aviation disasters, counseling local airline/airport staff and victims' families

Social Worker
West LA VA Medical Center, Los Angeles, CA
1994-2000

- **Program Development and Coordination:**
  - Collaborated in the early development of LA VETS/Westside Residence Hall, a transitional housing program for homeless veterans
  - Coordinated service and training activities for 13 AmeriCorps members working to fight homelessness through service at Westside Residence Hall
  - Developed and implemented a transitional services team to facilitate placement of psychiatric inpatients into appropriate community care programs
  - Designed a state-approved educational program for administrators of community care organizations
- **Field Instruction:**
  - Supervised MSW student interns and acted as back-up unit supervisor
- **Student and Employee Education:**
  - Delivered didactic presentations and facilitated group training exercises regarding social work practice, conflict resolution, and teambuilding

- **Direct Practice:**
    - Provided direct social work services (information & referral, advocacy, counseling, and case management) to veterans in medical, mental health, and homeless services settings

ER/Trauma Social Worker
Brandywine Hospital and Trauma Center, Coatesville, PA
1993

- Provided crisis intervention to families of patients brought to trauma unit
- Coordinated patient care as part of a multidisciplinary ER/Trauma Unit team

Social Work Intern
Coatesville VA Medical Center, Coatesville, PA
1992-1993

- Provided clinical case management to veterans on a 90-day Specialized Inpatient PTSD Treatment Unit (SIPU)
- Co-facilitated a PTSD treatment group, meeting three times/weekly
- Provided individual counseling to wives/partners of veterans undergoing treatment

Social Work Intern
Catholic Social Services, Chester, PA
1991-1992

- Co-coordinated the Chester Homeless Services Coalition, comprised of local social service agencies, churches, and community businesses
- Facilitated grassroots efforts to obtain needed in-kind support for emergency shelter

Publications

Peer-Reviewed Journal Articles

Mor Barak, M.E., Levin, A., Nissly, J.A., & Lane, C.J. (2006). Why do they leave? Modeling child welfare workers' turnover intentions. *Children and Youth Services Review, 28*(5), 548-577.

Nissly, J.A., Mor Barak, M.E., & Levin, A. (2005). Stress, social support, and workers' intentions to leave their jobs in public child welfare. *Administration in Social Work, 29*(1), 79-100.

Nissly, J.A., & Mennen, F.E. (2002). Intervening in response to job stress: Highlights and recommendations from the research literature. *Employee Assistance Quarterly, 17*(4), 15-30.

Ell, K.R., Padgett, D., Vourlekis, B., Nissly, J.A., Pineda, D., Sarabia, O., et al. (2002). The abnormal screening adherence follow-up program (ASAFP): A pilot study among low-income women. *Cancer Practice, 10*(3), 130-138.

Ell, K.R., Vourlekis, B., Nissly, J.A., & Muderspach, L. (2002). Follow-up of cervical screening abnormalities among low-income Latinas: Project SAFe. *Journal of Women's Health & Gender-Based Medicine, 11*(7), 639-652.

Ell, K.R., Vourlekis, B., Nissly, J.A., Padgett, D., Pineda, D., Sarabia, O., et al. (2002). Integrating mental health screening and abnormal cancer screening follow-up: An intervention to reach low-income women. *Community Mental Health Journal, 38*(4), 311-325.

Mor Barak, M.E., Nissly, J.A., & Levin, A. (2001). Antecedents to retention and turnover among child welfare, social work, and other human services employees: What can we learn from past research? A review and meta-analysis. *Social Service Review, 75*(4), 625-661.

Book Chapter

Kauffman, S.E., Walter, C.A., Nissly, J., & Walker, J. (1994). Putting the Environment into the Human Behavior and the Social Environment Curriculum. In M.D. Hoff & J.G. McNutt (Eds.), *The Global Environmental Crisis: Implications for Social Welfare and Social Work*. Avebury: Aldershot.

Unpublished Manuscripts

Nissly, J.A., & Dodd, S.J. (2001). "Healthcare workers under fire: Solving the problem of workplace violence in healthcare."

Research Reports & Monographs

Franke, T., Brooks, D., Budde, S., Christie, C., Nissly, J., Kim, A.K., et al. (2009). "Year 5 evaluation report for the Partnerships for Families Initiative." Prepared for First 5 LA. The PFF Initiative Evaluation Team.

Franke, T., Brooks, D., Budde, S., Christie, C., Nissly, J., Kim, A.K., et al. (2009). "Year 4 evaluation report for the Partnerships for Families Initiative." Prepared for First 5 LA. The PFF Initiative Evaluation Team.

Franke, T., Brooks, D., Budde, S., Christie, C., Nissly, J., Andrade, L., et al. (2008). "Year 3 evaluation report for the Partnerships for Families Initiative." Prepared for First 5 LA. The PFF Initiative Evaluation Team.

Kim, A.K., Brooks, D., Kim, H., & Nissly, J. (2007). "Structured Decision Making and child welfare service delivery project." Curriculum prepared for the California Social Work Education Center, University of California at Berkeley. Hamovitch Center for Science in the Human Services, USC School of Social Work.

Brooks, D., Kim, A., K., Kim, H., & Nissly, J. (2006). "Structured decision making (SDM) and child welfare service delivery project: Final report." Prepared for the California Social Work Education Center (CalSWEC). Hamovitch Center for Science in the Human Services, USC School of Social Work.

Franke, T., Brooks, D., Christie, C., Budde, S., Nissly, J., Kim, S., et al. (2006). "Year 2 evaluation report for the Partnerships for Families Initiative." Prepared for First 5 LA. The PFF Initiative Evaluation Team.

Franke, T., Brooks, D., Christie, C., Budde, S., Nissly, J., Leap, J., et al. (2005). "Year 1 evaluation report for the Partnerships for Families Initiative." Prepared for First 5 LA. The PFF Initiative Evaluation Team.

Carlo, P., Bender, C., Toulmin, D., Goldberg-Levin, A., & Nissly, J. (2000). "The DCFS/BBS licensure survey: A report of the findings." Prepared for the Los Angeles County Department of Child and Family Services. Center on Child Welfare, USC School of Social Work.

Kauffman, S., Poulin, J., Nissly, J., & Storti, L. (1992). "The problem of alcohol and other drugs in Chester: Formal service providers perceptions of problems and service needs." Center for Social Work Education, School of Human Services Professions, Widener University.

Poulin, J., Kauffman, S., Nissly, J., Storti, L., & Walker, J. (1992). "The problem of alcohol and other drugs in Chester: Key informants' perceptions of problems and service needs." Center for Social Work Education, School of Human Services Professions, Widener University.

Poulin, J., Kauffman, S., Nissly, J., Storti, L., & Walker, J. (1992). "Directory of substance abuse resources available to Chester residents." Center for Social Work Education, Widener University.

Poulin, J., Kauffman, S., & Nissly, J. (1992). "The problem of alcohol and other drugs in Chester: Citizens' perceptions of problems and service needs." Center for Social Work Education, School of Human Services Professions, Widener University.

Poulin, J., Kauffman, S., Nissly, J., Storti, L., & Walker, J. (1992). "The problem of alcohol and other drugs in Chester: At-risk groups perceptions of problems and service needs." Center for Social Work Education, School of Human Services Professions, Widener University.

Policy Briefs

Nissly, J.A., & Turner, K.T. (2011). "Ensuring Behavioral Healthcare Capacity and Quality for Servicemembers, Veterans and Military Families." Center for Innovation and Research on Veterans and Military Families (CIR), School of Social Work, University of Southern Caifornia.

Conference Presentations and Workshops

Hassan, A., Nissly, J., Cox, A., MacDermid, S., & Pecko, J. "So You're Interested in Doing Research with Service Members, Veterans or Military Families?" Presented at the Society for Social Work and Research Conference. Tampa, FL: January 13-16, 2011.

Hassan, A., Nissly, J., & Kim, A. "The Virtual Patient Training Environment: A Revolutionary Approach to Preparing Military Social Workers." Presented at the Uniformed Services in Social Work conference. Phoenix, AZ: October 31 - November 5, 2010.

Hassan, A., Nissly, J., & Kim, A. "Virtual Patient Training Environment: A Revolutionary Approach to Preparing Military Social Workers." Presented at the Council on Social Work Education Annual Program Meeting. Portland, OR: October 14-17, 2010.

Franke, T., Nissly, J., Christie, C., & Brooks, D. "First 5 LA's Partnerships for Families (PFF) Initiative: Findings from Evaluation Year 5." Presented to A New Beginning for Partnerships for Children & Families in Los Angeles County, 14th Annual Conference. Los Angeles: November 3, 2009.

Vourlekis, B., Ell, K., McFeaters, S., & Nissly, J. "Making a Difference: Case Managers' View of their Effectiveness." Presented to the 5th International Conference on Social Work in Health and Mental Health. Hong Kong: December 10-14, 2006.

Brooks, D., Frasch, K., & Nissly, J. "Enhancing Positive Outcomes in Transracial Adoptive Families." Presented to the California Social Work Education Center (CalSWEC) Board of Directors. Los Angeles, CA: May 6, 2005.

Nissly, J.A., & Mor Barak, M.E. "Toward Demystifying the Process of Employee Turnover: Understanding the Temporal Progression of Key Work-Related Factors." Paper accepted for presentation at the Society for Social Work and Research Conference. Miami, FL: January 13-16, 2005.

Mor Barak, M.E., Nissly, J.A. & Levin, A. "Workforce Diversity and Organizational Climate in Modeling Turnover Intentions." Presented at the 3rd Annual Hawaii International Conference on Social Sciences. Honolulu, HI: June 16-19, 2004.

Mor Barak, M., Levin, A., Nissly, J., & Lane, C. "Why Do They Leave? Modeling Turnover Intentions from Child Welfare Workers' Perceptions of Their Organizational Climate." Presented at the Society for Social Work and Research Conference. New Orleans, LA: January 15-18, 2004.

Nissly, J.A., Mor Barak, M.E., & Levin, A. "Stress, Social Support, and Workers' Intentions to Leave Their Jobs in Public Child Welfare." Presented at the Society for Social Work and Research Conference. Washington, DC: January 16-19, 2003.

Levin, A., Nissly, J.A., & Mor Barak, M.E. "Social Workers' Motivation for Maintaining Employment with a Public Child Welfare Agency: A Qualitative Study." Presented at the Society for Social Work and Research Conference. Washington, DC: January 16-19, 2003.

Ell, K.R., Vourlekis, B., & Nissly, J.A. "Improving Access to Mental Health Care in Primary Care Clinics Serving Low-Income Ethnic Minority Women." Paper presented at the American Public Health Association annual meeting. Philadelphia, PA: November 9-13, 2002.

Mor Barak, M.E., Nissly, J.A., & Levin, A. "Determinants of Retention and Turnover among Human Services Workers." Paper presented at the Conference of the Society for Social Work and Research (SSWR). San Diego, CA: January 19, 2002.

Ell, K.R., Vourlekis, B., & Nissly, J.A. "Evidence-Based Case Management for Abnormal Cancer Screening Follow-Up Adherence." Paper presented at the American Public Health Association annual meeting. Atlanta, GA: October 23, 2001.

Ell, K.R., Vourlekis, B., & Nissly, J.A. "Follow-up of Cervical Screening Abnormalities Among Low-Income Latinas: Project SAFe." Paper presented at the American Public Health Association annual meeting. Atlanta, GA: October 23, 2001.

Vourlekis, B., & Nissly, J. "IASWR's CDC Project: Lessons Learned for Research and Practice." Invited presentation. IASWR Pre-Conference Institute, Conference of the Society for Social Work and Research (SSWR). Atlanta, GA: January 20, 2001.

Kosower, E., & Nissly, J. "Introduction to Teamwork." West Los Angeles VA Medical Center, Department of Education, Training and Development. Los Angeles, CA: July 23, 1998.

Nissly, J.A. "Experiential Conflict Management." West Los Angeles VA Medical Center, Department of Education, Training and Development. Los Angeles, CA: July 15, 1998.

Kosower, E., & Nissly, J. "Introduction to Teamwork." West Los Angeles VA Medical Center, Department of Education, Training and Development. Los Angeles, CA: May 29, 1998.

Nissly, J.A. "Aspects of the Myers-Briggs Type Indicator." West Los Angeles VA Medical Center, Department of Research. Los Angeles, CA: November 25, 1996.

Nissly, J.A. "Effective Communication and Conflict Resolution." West Los Angeles VA Medical Center, Blood Bank. Los Angeles, CA: November 23, 1996.

Winckowski, A.J., and the Graduate Education Collective. "A Collective Approach to Graduate Education." University of Southern California School of Social Work's Annual Field Instructors' Symposium. Los Angeles, CA: May 13, 1996.

Passman, L.J., & Nissly, J.A. "Primary Care." West Los Angeles VA Medical Center, Department of Social Work. Los Angeles, CA: April 25, 1996.

Special Recognition

Faculty Award for Excellence in Social Work Practice,
Widener University Center for Social Work Education – 1993

School & University Service

All-School Day Committee, USC School of Social Work, 2010-2011
Qualifying Examination Committee, Brooklyn Levine, USC School of Social Work, 2011

Professional Service

American Red Cross, Disaster Mental Health Services, 1998 – 2003
Reviewer, *Children and Youth Services Review*, 2006-present
Guest Reviewer, *Advances in Social Work*, Special Issue on Military Social Work, 2011

Community Service

Sierra Club, Angeles Chapter – Volunteer Outings Leader and Wilderness Travel Course Instructor, 1998-2002

Professional Credentials and Affiliations

Field Instructor, University of Southern California MSW Program, 1995-1998; 2005-2007
Licensed Clinical Social Worker, State of California – LCS 18599, 1997-present
Member, Council on Social Work Education
Member, Society for Social Work and Research