

SHANNON DUNN (formerly Mayeda), **PhD, LCSW (CA, IL & IN), CRADC**

Clinical Teaching Associate Professor
University of Southern California
Suzanne Dworak-Peck School of Social Work
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EDUCATION

- 2002 LOYOLA UNIVERSITY OF CHICAGO Chicago, IL
Ph.D. Clinical Social Work
- Concentrations: Macro to direct social work practice: Qualitative and quantitative research design.
 - Dissertation Title: “*I Have Softening of the Brain and I Will Soon Be Dead:*” *Understanding Acute Psychotic Decompensation from the Person’s Perspective.*
- 1999 – 2000 NORTHWESTERN UNIVERSITY Chicago, IL
Feinberg School of Medicine, Department of Psychology
- Advanced Quantitative Statistics I & II.
- 1990 – 1993 LOYOLA UNIVERSITY OF CHICAGO Chicago, IL
Master of Social Work
- Concentration: School Social Work.
- 1984 – 1988 UNIVERSITY OF EVANSVILLE Evansville, IN
Bachelor of Science
- Major – Psychology
 - Minors – Philosophy, Art Therapy
- 1986 UNIVERSITY OF EVANSVILLE - HARLAXTON COLLEGE Grantham, England
- A semester abroad, studying British Sociology, Physics, and Religions of the World.
 - Traveled to 7 countries.

CURRENT LICENSURE AND CERTIFICATES

- Licensed Clinical Social Worker, (California – [#25258] – 2009 to present; Illinois – [#149006371] – 1995 to present; Indiana- [#34008282A] – 2018 to present).
- Certified Reciprocal Alcohol and Drug Counselor, CAADAC and NAADAC (2005 to present).
- Certified Alcohol and Drug Counselor, IAODAPCA, (1992 – present).
- Badged Los Angeles County Department of Mental Health Volunteer, (2011 to 2015).

HONORS AND AWARDS

UNIVERSITY OF SOUTHERN CALIFORNIA, Suzanne Dworak-Peck, School of Social Work

- 2019 Center on Excellence for Teaching Leadership Fellowship – (Dean nominated)
- 2008 Jane Addams Award for Student Mentorship – Winner - (Student Selected)
- 2015, 2014 Jane Addams Award for Student Mentorship – Nomination - (Student Selected)
2013, 2012,
2011, 2010,
2009
- 2015, 2013, Commencement Name Reader – (Student Selected) (This award has been eliminated).
2012, 2009
- 2011, 2010 Faculty Recognition for Outstanding Integration of LGBTQ Issues into the Classroom
2007 Rainbow Student Caucus - (Student Selected)

LOYOLA UNIVERSITY OF CHICAGO, School of Social Work

- 2003 Most Outstanding Teacher Award, Nomination - (Student Selected)
- 2002 Alpha Sigma Nu National Jesuit Honor Society
Competitively based on excellence in scholarship, service, and loyalty to ideals of higher education.
- 1998 – 1999 Doctoral Teaching Fellowships (2)
- Competitively based on academic accomplishment.
 - Co-taught Human Behavior in the Social Environment II (Diagnosis and Psychopathology) with Dr. James Marley.
 - Co-taught Crisis Intervention with Dr. Jay Callahan.
- 1996 Merit Scholarship
- Competitively based on academic accomplishment and professional experience.
 - Tuition scholarship for use toward full-time study.
- 1993 Annual Student Writing Award
Single Case Study of Case Management Treatment in Residential Care with Person Diagnosed with Severe Mental Illness, Chemical Dependence, and AIDS
Second place winner.

DOMINICAN UNIVERSITY OF CHICAGO, Graduate School of Social Work

- 2003, 2002 Most Outstanding Teacher Award, Nomination - (Student Selected)

- 1985 Louise Whiting-Fryer Bell Award
- Awarded Junior Volunteer of the Year for commitment to volunteer service.
 - President of Junior Volunteers.

ACADEMIC APPOINTMENTS

2003 – UNIVERSITY OF SOUTHERN CALIFORNIA, Suzanne Dworak-Peck, School of Social Work
Present *Associate Clinical Teaching Professor of Social Work* (2007-present) Los Angeles, CA
Assistant Clinical Teaching Professor of Social Work (2005-2007)
Adjunct Lecturer (2003-2005)

Courses Taught - (Campus-based (CB) and online (VAC – Virtual Academic Center)

- Systems of Recovery from Mental Illnesses – SOWK 618 (2003 – present; **Lead Instructor** on Campus-based – CB – and Virtual Academic Center – VAC)
- Substance Related and Behavioral Addictive Disorders and Recovery- SOWK 617 (2005 – present; **Lead Instructor** – CB; 2017 – to present VAC)
- Brief Treatment and Crisis Intervention – SOWK 615. (2008 – 2017; **Lead Instructor** – CB and VAC)
- Clinical Practice in Mental Health Settings- Systems of Recovery from Mental Illness SOWK 645 (2003 – 2014; **Lead Instructor** – CB)
- Assessment and Diagnosis of Mental Disorders - SOWK612 (2003 – 2017; **Lead Instructor** – CB; 2016 to 217 - VAC)
- Wellness, Recovery, and Integrated care - SOWK 637 (2016 – present).
- Advanced Practice with Complex Social Work Cases – SOWK 647 (2019 to present).
- Human Behavior in Mental Health Issues: Theory of Psychopathology-SOWK 605 (2003 – 2005)
- Human Development Across the Lifespan-SOWK 503 & SOWK 505 (2005-2007)
- Mental Health Services Act (MHSA) Seminar: The Recovery Model (2008 – 2009)
- Integrative Seminar: Practice with the Severe and Persistent Mental Illness-SOWK 654 (2003 – 2011)
- Diagnosing Psychopathology: Introduction to DSM -SOWK 693 (2007 – 2011)
- Independent Studies
 - An Exploration of Diabasis: An Acute Treatment Facility for Psychosis without Medication.
 - Intensive Short-term Dynamic Psychotherapy for the Treatment of Psychotic Symptoms.
- *Both peer and student evaluations are consistently above the School of Social Work mean.*

Virtual Academic Center Service

- Course Conversion
 - SOWK 618 – Systems of Recovery from Mental Illness
 - SOWK 615 – Brief Treatment and Crisis Intervention (partnership with Lead Instructor)
 - SOWK 617 – Substance Related and Behavioral Addictive Disorders and Recovery

- Lead Instructor
 - SOWK 612 – Assessment and Diagnosis of Mental Disorders (2016 to 2017)
 - SOWK 615 – Brief Treatment and Crisis Intervention (origin to 2017)
 - SOWK 617 – Substance Related and Behavioral Addictive Disorders and Recovery (2013 to present)
 - SOWK 618 – Systems of Recovery from Mental Illness (origin to present)
- Teaching
 - SOWK 618 – Systems of Recovery from Mental Illness
 - SOWK 617 – Substance Related and Behavioral Addictive Disorders and Recovery
 - SOWK 612 – Assessment of Diagnosis of Mental Disorders
 - SOWK 637 – Mental Health, Wellness, and Recovery in Adults
 - SOWK 647 – Advanced Practice with Social Work Cases
- Recruited 15 active instructors (to date)
- Screens for Adult Mental Health and Wellness Department and elective instructor candidates
- Mentors 25 VAC instructors (to date)

Department and University Service

- Mental Health Concentration, largest concentration across 4 academic centers, **Chair** (2012 – 2014) Co-chair (2008 – 2012).
- Mental Health Services Act Program – (CalSWEC – Mental Health) which identified 20 stipends of \$18,500 each, 14 Los Angeles Department of Mental Health stipends of \$18,500 each, and comprehensively prepared students to work with persons with mental illnesses through the Recovery Model. Organized curriculum for students receiving stipend. **Co-chair**, (2007 – 2014).
- Systems of Recovery from Mental Illness Sub- concentration, **Chair**. (2006 – present).
- **Lead Instructor** for the following courses: Substance Related and Behavioral Addictive Disorders and Recovery (2008-2010; 2013-present); Assessment and Diagnosis of Mental Disorders (2007 – present); Systems of Recovery from Mental Illnesses (2007– present); Clinical Practice in Mental Health Settings – Systems of Recovery from Mental Illness (2003 – 2014).
- Curriculum Council elected member (2012- 2014).
- Social Work and the Arts Committee member (2014-present).
- Received grants (3) from Conrad N. Hilton Foundation to implement SBIRT Adolescent Training. (2015-2017).
- Worked with five (to date) doctoral students in completing their teaching observation / participation requirement.
- Information Technology Committee, which was involved the following: keeping classroom technology current, active learning of technology and distance learning, and disseminates this info to other DL instructors. Co-Chair, (2008-2010).
- Co-lead Community Immersion Group to Compton. Organized and escorted approximately 22 students to the City of Compton to hear presentations from community organizations and elected city officials. Conducted Writing Workshop that instructed students on APA writing style and expectations of graduate level writing (2006-2008).
- Served on multiple Faculty Search Advisory Committees.
- Mentors faculty on the use of technology in the classroom to enhance Learner-Centered Teaching.
- Restructured and updated SOWK 503 & SOWK505 (Human Behavior in the Social Environment) curriculum to include more contemporary content and to reflect Learner-Centered values in activities and assignments. (2006-2007).

- Planned and conducted in Mental Health Immersion experience for 2nd year Mental Health Concentration students (2008-2014).
- Completely revised syllabi (SOWK615; SOWK617; SOWK618).
- Complete construction of SOWK 615, 617, 618 on Virtual Academic Center, team consisted of co-lead instructor, Content Strategist, Production Director, Senior VP Curriculum and Academic Relations.
- Constructed new course syllabus: Adolescent Addiction Prevention and Early Intervention.
- Participating in Center on Excellence for Teaching Leadership Fellowship – Dean nominated.

- 2016, 2017 BEIJING NORMAL UNIVERSITY, Graduate School of Social and Public Policy Beijing, China
Visiting Professor of Social Work
- Taught courses: 1) Wellness, Recovery, and Integrated Care; 2) Constructing a Culturally Appropriate Effective, Ethical, and Humane Mental Health Services in a Developing Country
- 2001 –2003 DOMINICAN UNIVERSITY, Graduate School of Social Work River Forest, IL
Assistant Professor of Social Work
Courses Taught
- Generalist Social Work Practice I and II
 - Human Behavior in The Social Environment I: Human Development across the Life Span
 - Human Behavior in The Social Environment II: Human Diversity, and Societal Systems
 - Research I and II
 - Philosophy and History of Social Work
 - Psychopathology and Diagnosis: DSM
 - Understanding and Treatment of Substance Abuse and Other Addictions
 - Integrated Field Seminar I and II
- Department and University Service
- Field Placement Liaison for 8 students.
 - Served on University Honors Committee with University President. Committee responsible for choosing and securing graduation speakers and University Medallion Awardees.
 - Participated in initial successful CSWE accreditation.
- 2001-2003 Summer Sessions LOYOLA UNIVERSITY OF CHICAGO, Graduate School of Social Work Chicago, IL
Adjunct Faculty
Courses Taught
- Human Behavior in the Social Environment II – Psychopathology
 - The Understanding and Treatment of Severe Mental Illness

PRESENTATIONS AND PUBLICATIONS

Peer-Reviewed Publications

Dunn, S. (2019). White Women’s Perspectives on Ethnic Diversity. Chapter 7. *The Reality of Diversity, Gender, & Skin Color: From the Living Room to the Class Room*. Cognella Academic Publishing.

Dunn, S. (2018). *Healing the Distress of Psychosis: Listening with Psychotic Ears*. Oxford University Press.

Weiss, E., & Coll, J., & **Mayeda, S.**, Mascarenas, Krill, & Debraber. (April, 2012). An ecosystemic perspective in the treatment of posttraumatic stress and substance use disorders in Veterans. *Journal of Social Work Practice in the Addictions, Special Issue, Military Veterans*.

Non-Peer-Reviewed Publications

Dunn, S. (2019 - present) Psychology Today. Blog. *Healing the Distress of Psychosis: Listening with Psychotic Ears*. <https://www.psychologytoday.com/us/experts/shannon-dunn-phd>

Mayeda, S. & Sanders, M. (2009). Strategies for decreasing conflict in chemical dependence groups. *Addiction Professional*. December.

Mayeda, S. & Sanders, M. (2008). Mirror of possibilities, nurturer, or enemy: The importance of the mother - daughter relationship among substance abusing adolescent girls. *Counselor Journal*. December.

Mayeda, S. & Sanders, M. (2008). Daddy's little girl: The relationship between fatherlessness and substance use disorder among adolescent girls. *Counselor Journal*. October, Vol. 9, No. 5.

Mayeda, S. & Sanders, M. (2007). Strengths-based counseling with hard-to- reach adolescent male substance abuser. *Counselor Journal*. May/June.

Mayeda, S. & Sanders, M. (2007). Counseling difficult-to- reach adolescent male substance abusers. *Counselor Journal*. March/April.

Dunn, S. (2002). "I Have Softening of the Brain and I Will Soon be Dead": Understanding acute psychotic decompensation from the patient's perspective. (Doctoral dissertation, Loyola University of Chicago, 2002). *Dissertation Abstracts International*.

Peer-Reviewed Presentations

Maiden, P., Kratz, S., **Dunn, S.** (2019). Transitioning from Campus to Cloud. CSWE, APM. San Antonio, TX.

Copeland, V., Cyrille, A., McPherson, T., **Mayeda, S.**, Resko, S. (2016). *Integrating Adolescent SBIRT Throughout Social Work and Nursing Education*. CSWE. Atlanta, GA.

Mayeda, S. (2016). *Listening with Psychotic Ears: Skills for Healing the Distress of Psychosis*. The International Society for the Psychological and Social Approaches to Psychosis (ISPS UK Residential Conference 2016). University of Exeter, Exeter, England.

Mayeda, S. (2014). Poster Presentation: *Listening with Psychotic Ears: Clinical Skills for Accurate Understanding and Effective Communication for Healing Psychosis*, Tools For Change Peer / Clinician Conference, San Francisco, CA.

- Mayeda, S.** (2009, May). *Fostering Resilience among Trauma Survivors*. Keynote Speaker, University of Evansville Alcohol and Drug Institute, Evansville, IN.
- Mayeda, S.** (2009, May). *Unique Manifestations of PTSD among Combat Veterans of Iraq and Afghanistan Wars*. University of Evansville Alcohol and Drug Institute, Evansville, IN.
- Mayeda, S.** (2009, May). *Treatment Interventions for PTSD among Combat Veterans with Addictions*. University of Evansville Alcohol and Drug Institute, Evansville, IN.
- Mayeda, S.,** Wood, G., & Wolff, T. (2008, October). *Teaching with Technology at the University of Southern California. Learner Centered Teaching with Technology: Synchronous Teaching*. CSWE. Philadelphia, PA.
- Mayeda, S.** (2008). *Systems of Recovery from Mental Illness: University of Southern California MSW Program Curriculum*. Poster session presented at the California Social Work Education Council Mental Health Summit II, Sacramento, CA.
- Mayeda, S.** (2008, May). *Utilizing Various Hardware and Software Technology for Learner Centered Teaching Methods*. University of Southern California, Teaching with Technology Conference. Los Angeles, CA.
- Mayeda, S.** (2000, November). *Understanding Acute Psychotic Decompensation from the Patient's Perspective*. National Association of Social Workers, Annual Meeting, Baltimore, MD.

Presentations and Trainings

- Dunn, S.** (2018).). *Listening with Psychotic Ears: Skills for Healing Psychosis*, UCLA – Santa Monica Hospital, Rape Treatment Center, Nurse Practitioner Quarterly Meeting, Santa Monica, CA.
- Mayeda, S.** (2017). *Constructing a Culturally Appropriate Effective, Ethical, and Humane Mental Health Services in a Developing Country*, Beijing Normal University, School of Social Policy, Beijing, China.
- Mayeda, S.** (2017). *Interdisciplinary Hospital Work in USA*. Nanding, China Delegates. University of Southern California, Los Angeles, CA.
- Mayeda, S.** (2017). *Comparing Eastern and Western Medical Practices*. Social Work Clinical Caucus. University of Southern California, Los Angeles, CA.
- Mayeda, S.** (2017). *Listening with Psychotic Ears: Skills for Healing Psychosis*, Telecare, Los Angeles, CA.
- Mayeda, S.** (2017). *Listening with Psychotic Ears: Skills for Healing Psychosis*, Beijing Normal University, School of Social Policy, Beijing, China.
- Mayeda, S.** (2016). *Recognizing Symptoms of Personality Disorders and their Effective Negotiations*, Los Ranchos Amigos, Downey, CA.
- Mayeda, S.** (2016). *Surviving the Distress of Psychosis: Interventions for managing the Most Difficult/ Impaired and Survivor and Self-care for Families and Clinicians who Work with*

People who live with Symptoms of Mental Illness. Project Return Peer Support Network. Los Angeles, CA.

Mayeda, S. (2016). *Listening with Psychotic Ears: Skills for Healing Psychosis*, Beijing Normal University, School of Social Policy, Beijing, China.

Mayeda, S. (2016). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Opportunity Knocks. Anaheim, CA.

Mayeda, S. (2015). *Can Students who Experience Mental Instability (PSYCHOSIS) Enjoy Academic Success?: Effective Mental Health Practices for Student Success*. California State University – Long Beach – Counseling & Psychological Services, Long Beach, CA.

Mayeda, S. (2014). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement - 15 hour Training*. Pacific Clinics, Pasadena, CA.

Mayeda, S. (2014). *Using Empathy Books to Accurately Understand and Respond to Childrens' Needs and Feelings: Facilitating the Development of a Well-adjusted Person*. University of Southern California, MSW Clinical Student Caucus, Los Angeles, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*. Long Beach Asian Pacific Islander Family Mental Health Center, Long Beach, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*. Mental Health America (Peer) Training and Workforce Development. Project Return: Peer Support Network, Commerce, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Pacific Clinics, Pasadena, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Aviva (residential treatment, adolescent girls), Los Angeles, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Providence Service Corporation – Full Service Partnership, Orange, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication with People for Healing Psychosis*, California Association of Marriage and Family Therapists; Spanish Hills Country Club, Camarillo, CA.

Mayeda, S. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Pacific Clinics, Pasadena, CA.

Mayeda, S., Saks, E, Baron, D. (2014). Panel Discussion: *Living with Mental Illness: Support and Survival*. Los Angeles Times Festival of Books, University of Southern California, Los Angeles, CA.

Mayeda, S. & Javier, M. (2014). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*. Hacienda of Hope. Long Beach, CA.

- Mayeda, S.** (2013). *Listening with Psychotic Ears: Clinical Skills for Accurate Understanding and Effective Communication for Healing Psychosis*, 2U Webinar, Los Angeles, CA.
- Mayeda, S.** (2013). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication for Healing Psychosis*, Opportunity Knocks. Anaheim, CA.
- Mayeda, S.** (2013). *How Trauma Changes a Person's Mind in Both Children and Adults*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement - 15 hour Training*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *DSM 5 Changes for Juvenile Legal Placement Assessment*. Los Angeles County, Superior Court, Public Defender's Office.
- Mayeda, S.** (2013). *DSM 5 Changes Made Easy*. University of Southern California, Mental Health Concentration Immersion, The California Endowment Center, Los Angeles, CA.
- Mayeda, S.** (2013). *Foundations of Clinical Work for Outreach Peer Workers*; Pasadena Department of Public Health; Pasadena, CA.
- Mayeda, S.** (2013). *DSM 5 Changes Made Easy*; Los Angeles County Department of Mental Health, Downtown Mental Health Center; Skid Row, Los Angeles, CA.
- Mayeda, S.** (2013). *Foundations of Clinical Work for Outreach Peer Workers*, Pasadena Department of Public Health; Pasadena, CA.
- Mayeda, S.** (2013). *DSM 5 Changes Made Easy*. Los Angeles County Department of Mental Health; Downtown Mental Health Center, Skid Row, Los Angeles, CA.
- Mayeda, S.** (2013). *Listening with Psychotic Ears: Accurate Understanding and Effective Communication with People who are Experiencing Psychosis*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement - 15 hour Training*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *How Trauma Changes a Person's Mind in Both Children and Adults*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *Freshly Tapping Into Clinical Empathy and Client Strengths for Engaging Youth in Court Mandated Assessments*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2013). *DSM 5 Changes & Clinical Applications Made Easy*. NASW New Professionals Network, Northridge, CA.
- Mayeda, S.** (2013). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. County of Los Angeles, Department of Mental Health, Arcadia Mental Health Center, Arcadia, CA.

- Mayeda, S.** (2012). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. Tri-City Mental Health Services, Pomona, CA.
- Mayeda, S.** (2012). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. Pacific Clinics Mental Health Centers.
- Mayeda, S.** (2012). *Detecting Substance Use: Well-informed Clinical Work with Clients and their Families*. Pacific Clinics Training Institute. Pasadena, CA.
- Mayeda, S.** (2012). *Detecting Over-the-counter and Illicit Substance Use in Clients and their Families*. Pacific Clinics, Manager's Meeting, Arcadia, CA.
- Mayeda, S.** (2012). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement – 15 hours*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2012). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. Department of Mental Health – Los Angeles County. Edelman Mental Health Center.
- Mayeda, S.** (2012). *Accurate Identification and Effective Interventions with People Manifesting Symptoms of Psychotic Disorders, PTSD, and Borderline Personality Disorder*. Los Angeles County, Superior Court, Office of the Public Defender.
- Mayeda, S.** (2012). *Freshly Tapping into Clinical Empathy and Client Strengths for Engaging the Hardest to Reach Clients*. Los Angeles County Department of Mental Health.
- Mayeda, S.** (2012). *Freshly Tapping into Clinical Empathy and Client Strengths for Engaging Youth in Court Mandated Assessments*. Los Angeles County, Superior Court, Office of the Public Defender.
- Mayeda, S.** (2011). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement – 15 hours*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2011). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis for Crisis Line Workers*. Department of Mental Health – Los Angeles County. Downtown Mental Health Center – Skid Row.
- Mayeda, S.** (2011). *Building Resilience in Children and Families with Mental Illness*. University of Southern California, School of Social Work. Korean International Certificate Program.
- Mayeda, S.** (2011). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis for Crisis Line Workers*. Department of Mental Health – Los Angeles County. Access Center Crisis Line.
- Mayeda, S.** (2011). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. Department of Mental Health – Los Angeles County. Professional Social Work Association.

- Mayeda, S.** (2011). *Listening with Psychotic Ears: Understanding and Communicating with a Person who is Experiencing Psychosis*. University of Southern California, School of Social Work.
- Mayeda, S.** (2011). *Applied Clinical Knowledge and Skills for Addiction Recovery: An Overview for Licensure Requirement*. Pacific Clinics, Pasadena, CA.
- Mayeda, S.** (2011). *Using Empathy Books to Accurately Understand and Respond to Childrens' Needs and Feelings, Reducing Acting Out*. University of Southern California, Los Angeles, CA.
- Mayeda, S.** (2011). *Pimp Your PowerPoint: A Simple Guide to Focus, Clarify, and Engage an Audience*. Pacific Clinics. Audience of 40. SW, PhD Psychologists.
- Mayeda, S.** (2011). *Effective Case Presentation and Consultation*. Pacific Clinics. Audience of 40. SW, PhD Psychology Interns.
- Mayeda, S. & Martinez, E.** (2008, July). *Mandated Reporting for LGBTQ Helpline Counselors*. The Trevor Project, West Hollywood, CA.
- Mayeda, S.** (2008, 2009, 2010, 2011) *Self-Care for the Non-traditional Graduate Student*. University of Southern California. Los Angeles, CA.
- Mayeda, S.** (2006, July 2007, February & March). *Motivational Interviewing Techniques with People with Severe Mental Illnesses*, Metropolitan State Hospital, Clinical Staff including Social Workers, Psychologists, Psychiatrists. Norwalk, CA.
- Mayeda, S.** (2006, October). *Making Humanistic and Economic Sense of The Recovery Model*, Sponsored by Center for Asian-Pacific Leadership-University of Southern California and Samsung. A Korean Social Workers Association Leadership Training Program: Entrepreneurship for Non-profit Organizations.
- Mayeda, S.** (2005, June). *Guerrilla Tactics for Sophisticated Social Workers: Social Work techniques to intervene with and manage extremely resistant clients*. Good Samaritan Hospital, Los Angeles, CA.
- Mayeda, S.** (2005, May). *Motivational Interviewing Techniques*. Field Instructor Appreciation Day. University of Southern California. Los Angeles, CA.
- Mayeda, S.** (2005, May). *Motivational Interviewing Techniques*. Field Instructor Appreciation Day. University of Southern California. Irvine, CA.
- Mayeda, S.** (2004, April). *California Mandated Reporting: New Employee and RN Orientation*. Good Samaritan Hospital, Los Angeles, CA.
- Mayeda, S.** (2003, September). *Tools for Maximizing Effectiveness in Healthcare Social Work*. Social Work P.R.N., Training for Contracted Social Workers. Los Angeles, CA.
- Mayeda, S.** (2003, April). *Sure-fire Practice Guidelines for the Treatment of Substance Abuse*. Dominican University, Training for Social Work Field Instructors.

Mayeda, S. (2003, April). *The Tackling of the Qualitative and Quantitative Dissertation*. Loyola University of Chicago. PhD, Social Work Dissertation Seminar.

Mayeda, S. (2002, February). Metal Sculpture and Discussion, *Paradigm Shift... Ode to Thomas Kuhn* and *The Common Denominator* CSWE 48th Annual Program Meeting, Arts Festival, Nashville, TN.

Mayeda, S. (2002, January). *Understanding Acute Psychotic Decompensation from the Patient's Perspective*. Dominican University, Training for Social Work Field Instructors.

Mayeda, S. (2002, March). *The Concept of Roles in Group Dynamic Systems*. Illinois School of Professional Psychology, Psy. D. Program. Chicago, IL.

Mayeda, S. (1999, February). *Understanding Contributing Factors to Acute Psychotic Decompensation Among People Dually Diagnosed with Severe Mental Illness and Substance Abuse*. Training for Certified Alcohol and Drug Counselor Certificate. Harold Washington College, Chicago, IL.

Mayeda, S. (1999, May). Threshold's Clubhouse, Chicago, IL, *Understanding Contributing Factors to Acute Psychotic Decompensation Among People who have been Dually Diagnosed with Severe Mental Illness and Substance Abuse*. Training for Certified Alcohol and Drug Counselor Certificate.

Mayeda, S. (1996, April & October; 1997, April & October; 1998 April & October; 1999, April & October; 2000, April & October). *Health Care Needs of Vulnerable Groups*, Four-week elective experiential seminar to second year medical students. Northwestern University, Feinberg School of Medicine, Chicago, IL.

Mayeda, S. (1998; 1999; 2000, July). *Funding and Managed Care Benefits for Mental Health Treatment*, Northwestern Memorial Hospital, Chicago, IL, Addressing MSW, PhD/Psychology, and Medical Students.

Funded Projects

Implementation of SBIRT training and pre- and post-test surveys. Conrad Hilton Foundation and NORC – University of Chicago. (2016).

Track C Implementation of SBIRT training and pre- and post-test surveys. Conrad Hilton Foundation and NORC – University of Chicago. (2017).

PROFESSIONAL EMPLOYMENT

2019	<u>DEL AMO BEHAVIORAL HEALTH HOSPITAL</u> <i>Clinical Social Worker</i>	Torrance, CA
	<ul style="list-style-type: none">• Coordinates transfer of patients from Southern California hospitals and outpatient centers.• Collects medical, mental health, and insurance information.• Participates in mental health team including, psychiatrists, nurses, psychiatric technicians.• Conducts clinical interviews for appropriate disposition.	

- Conducts clinical interviews and compiles psycho-social assessments with individuals who have been admitted to acute inpatient mental health units.
- Works with individuals and their families from children (6yo) to geriatric populations.

2003 -
2006

GOOD SAMARITAN HOSPITAL

Los Angeles, CA

Clinical Social Worker – Emergency Department

- Saved the hospital over \$500,000 per month by developing treatment pathways and trained staff to direct psychiatric admissions by appropriate funding sources.
- Developed and maintained Alert Card System to communicate special needs of reoccurring patients.
- Developed and maintained systematic orientation of newly hired social workers.
- Revised Advance Directive Form and trained Registration and Case Management Departments.
- Developed Mandatory Reporting Manual and trained new employees.
- Provided biopsychosocial assessments, educated clients, and made referrals to relevant community agencies.
- Provided psychosocial support to grieving and bereaved family members.
- Worked closely with medical staff (i.e., physicians, nurses) and community (LAPD, LAFD, homeless shelters, domestic violence shelters, and protective services for children and adults).
- Participated in mandated reporting and documentation of child abuse, dependent and elder abuse, and assaultive behavior.
- Prepared social service handouts for patients and their families.
- Assisted clients in recognizing the need for help with addictions, including alcohol, drugs, domestic violence, and personality disorders.
- Employed creative problem-solving methods to avoid unnecessary psychosocial admissions.
- Maintained knowledge of financial reimbursement methodology and utilization management.
- Taught new employees and RNs mandated reporting laws and procedures.

2003 - 2004

UCLA MEDICAL CENTER - SANTA MONICA

Santa Monica, CA

Clinical Social Worker – Weekend Per Diem

- Provided clinical assessments, formulated diagnostic impressions, individualized service delivery plans, crisis intervention, advocacy, information and referral, and education.
- Served culturally diverse patients and their families on issues of terminal illness, sudden death, sexual assault/abuse, and severe mental illness, on all areas of the hospital including general medicine, Emergency Department, NICU, ICU, and CCU.
- Collaborated with other professionals (medical, LAPD, LAFD, child protective services, mental health) to facilitate optimal services.

1996 – 2001

NORTHWESTERN MEMORIAL HOSPITAL

Chicago, IL

Emergency Psychiatric Center: Emergency Department Clinical Coordinator

- Coordinated Department of Psychiatry emergency psychiatry services in the ED by working with attending and nursing staff, Institute of Psychiatry, inpatient and outpatient departments, community mental health centers, state operated facilities, and Chicago Police Department.
- Oversaw the functioning of the ED - Crisis office and represented the Emergency Psychiatry Department to the ED staff by identifying problems and facilitating solutions to ensure the maintenance of the “Patient’s First” mandate.
- Monitored all diagnostic/treatment planning services and quality of care that occurred through the ED-Crisis office, by functioning as the shift supervisor.

- Trained and supervised crisis workers, and students in disciplines of social work, medicine, and psychology students.
- Supervised MSW Loyola and University of Chicago students in 2nd year field placement.
- Conducted systems-based clinical interviews for the purpose of triage, evaluation, treatment planning, admission, referral and linkage services for adolescent, adult, and older adult psychiatric and chemical dependence patients.
- Conducted psychotherapy process-oriented group therapy in Acute Partial Day Hospital for adults.

1993 - 2003 PRIVATE PSYCHOTHERAPY PRACTICE Chicago, IL

- Provided individual, family, and group psychotherapy, using psychodynamic, systems, strengths theories and Motivational Interviewing skills.
- Provided consultation to mental health professionals, including social workers.

1993 – 1995 NORTHWESTERN MEMORIAL HOSPITAL Chicago, IL

Inpatient Psychiatric Adolescent, Adult, Older Adult and Chemical Dependence Units Inpatient Social Worker

- Communicated and referred to inpatient, outpatient, and chemical dependence treatment: private, state, day hospitals and community mental health centers.
- Liaison to HIV and outpatient Chemical Dependence services.
- Provided individual, family, and group therapy.
- Participated in interdisciplinary team treatment planning.
- Referred to residential placements.

1990 – 1993 NORTHWESTERN MEMORIAL HOSPITAL Chicago, IL

Emergency Housing Program

Case Manager

- Provided psychodynamically based psychosocial support to homeless people who had been diagnosed with severe mental illness and addiction to improve their quality of life and maintain adaptive functioning in the community.
- Led therapy groups: Recovery, Stress Management, Nutrition, Work, Family, and Support Groups.

PROFESSIONAL GRADUATE INTERNSHIPS

1997 – 1998 LORENE REPLOGLE COUNSELING CENTER Chicago, IL

Fourth Presbyterian Church

112 E. Chestnut Street

Doctoral Program of Social Work Student Intern

- Provided long-term, comprehensive psychosocial assessments and psychotherapy, using psychodynamic and family systems theories to adults and college students.

1992 – 1993 SOUTH METROPOLITAN ASSOCIATION-INDEPENDENCE HIGH SCHOOL Flosmoor, IL

800 Governor's Highway

Master of Social Work Student Intern

- Provided individual, family and group direct social work practice to severely emotionally disturbed adolescents in a therapeutic day school.
- Performed case management tasks with students and their families.
- Liaison with social service and school districts.

- Participated in IEP service meetings.

1991 – 1992 NORTHWESTERN MEMORIAL HOSPITAL Chicago, IL
 Outpatient Treatment Center
Master of Social Work Student Intern
 • Provided individual psychotherapy with competitively employed adults, and adolescents.

UNIVERSITY AND COMMUNITY SERVICE

2019 UNIVERSITY OF SOUTHERN CALIFORNIA, SUZANNE DWORAK-PECK SCHOOL OF SOCIAL WORK
 Addiction Studies Minor (Undergraduate)
 Addiction Studies Stipend (MSW Program)
 Addiction Studies Elective (Family Nurse Practitioner)
 My syllabus has been chosen for the addiction studies programs.

2018 – present PROJECT RETURN: PEER SUPPORT SERVICE Los Angeles, CA
Board Member

2012 - 2014 LOS ANGELES COUNTY, DEPARTMENT OF MENTAL HEALTH, DOWNTOWN MENTAL HEALTH CENTER, SKID ROW Los Angeles, CA
Clinical Group Consultant – Badged Volunteer

2012 UNIVERSITY OF SOUTHERN CALIFORNIA, ROSSIER SCHOOL OF EDUCATION Los Angeles, CA
Dissertation Committee Member
 “When Parents Become Students: An Examination of Experiences, Needs, and Opportunities which Contribute to Student Parent Engagement in Community College.”
 Jannette E. Attar Flores

2008 THE SANVILLE INSTITUTE Berkeley, CA
Dissertation Committee Member
 “Coming Home to Myself: Long Term Sobriety in Alcoholic Women.”
 Wanda Jane O’Gorman Jewell.

1982 - 1985 EVANSVILLE STATE PSYCHIATRIC HOSPITAL Evansville, IN
Volunteer
 • Worked with people with all levels of psychiatric disorders, including women on most secure unit, severely developmentally disabled, patients on short-term units, and long-term chemical dependence unit.
 • Assisted Social Worker with caseload.
 • Participated in Friend-to-Friend Program.
 • Coordinated and staffed parties for patients and fundraising events.
 • Chosen for Junior Volunteer of the Year.
 • Served as Junior Volunteer Coordinator.

PROFESSIONAL MEMBERSHIPS AND AFFILIATIONS

- Los Angeles Department of Mental Health, Badged Volunteer, (2011 – 2015).

- National Association of Social Workers, (1991 – present).
- Alpha Sigma Nu National Jesuit Honor Society, (2000 – present).
- Council on Social Work Education, (2001 – present).
- ISPS – The International Society for the Psychological and Social Approaches to Psychosis. (Formerly International Society for the Psychological Treatments of the Schizophrenias and Other Psychoses, (2005 – present).
- Illinois Alcohol and Other Drug Abuse Professional Certification Association, Inc., (1992 – present).
- California Association of Alcoholism Drug Abuse Counselors, (2005 to present).
- National Association of Alcoholism Drug Abuse Counselors, (2005 – present).