

Contact

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Top Skills

Leadership

Facilities Development

Graduate Medical Education

Certifications

Board Certified

Honors-Awards

Nicholas P. Krikes Award for Outstanding Contribution to the Medical Society

Top Doctor - Inland Empire

Yale/Johnson & Johnson Physician Scholar In International Health

Team Excellence Award - Call for Care Program & Marketing

Team Excellence Award - Telephone Management of UTIs in Women

David A. Quam, MD

Healthcare Consultant at Kaiser Permanente
Los Angeles Metropolitan Area

Summary

Transforming healthcare is what ignites my passion. Through technology, facilities design, evidence-based medicine, and workflows and processes, I believe we can address the enormous pressure from consumers and purchasers to build a healthcare system that improves care experience, quality, and affordability.

In my position as Area Medical Director for a large integrated healthcare system, I proudly organized a local innovation infrastructure that has brought forward many initiatives that are in use throughout our organization. As Assistant Executive Medical Director, I continued to use these skills in innovation, systems thinking and transformation by applying them to areas as diverse as our Laboratory Care System and the design of our new Kaiser Permanente School of Medicine. During my career I have helped plan and design nearly \$1.7B in capital projects, and have served as a juror on healthcare facilities design competitions alongside some of the leading healthcare architects and designers in the nation.

As a consultant, I've worked on new market growth opportunities, streamlining operations and helping struggling entities get back on a path to success, and strategies to enter the FQHC space.

I enjoy working in teams on imagining possibilities; I am skilled at inspiring others around the future, and I have a proven record in making these possibilities real through leadership the use of systems approaches to drive success.

Experience

Kaiser Permanente
Healthcare Consultant
May 2020 - Present (1 year 1 month)

Internal consultant for Kaiser Permanente, working on a variety of projects including market expansion, regional reorganization, global health, and FQHC and PACE implementation

Los Angeles Surge Hospital

Chief Medical Officer

March 2020 - June 2020 (4 months)

Los Angeles, California, United States

As part of the State of California's preparations for the expected peak of COVID-19 cases in the state, a unique partnership was formed between the State, Los Angeles County, Kaiser Permanente, and Dignity Health to quickly re-open the shuttered St. Vincent's Medical Center in downtown LA. In a matter of weeks, this abandoned facility was brought back to life as a COVID-19 facility to serve as an overflow for hospitals in the Los Angeles area. Though thankfully LA did not experience the dramatic peak of infections seen in the New York area, the lessons learned from this project demonstrate the ability of these large organizations to come together quickly in the face of a rapidly evolving medical crisis.

As Chief Medical Officer, I was instrumental in the planning and implementation of this facility, overseeing the medical staff, quality, and hospital support functions as we cared for dozens of vulnerable and critically ill patients with COVID-19.

Kaiser Permanente

15 years

Assistant Executive Medical Director

January 2016 - January 2019 (3 years 1 month)

Pasadena, CA

Applying my experience in leadership, organization, capital development, program development and operations to our entire Southern California region, with over 4 million patients, is my present challenge.

Major areas of focus include:

- Regional Laboratory Care System. This involves providing oversight to our laboratory system, including our Regional Reference Laboratories in North Hollywood and Chino Hills, our Molecular Genetics Pathology Laboratory in Los Angeles, and our medical center laboratory operations. Our system performs nearly 70 million tests yearly.

- Network Adequacy. Overseeing and coordinating activities relating to demonstrating our network adequacy to various government agencies, including CMS.
- Value Demonstration and Customer & Client Engagement. Overseeing the activities of our purchaser engagement efforts, including engaging with and demonstrating our value proposition to major purchasers.
- Kaiser Permanente School of Medicine/Capital Design Committee. Participating in a group to choose the design firm and direct the efforts of the design of the Kaiser Permanente School of Medicine
- Kaiser Permanente School of Medicine/Wellness Design Committee. Participating in a committee to advise on aspects of student/staff wellness for the School of Medicine.
- Coordinator of the Regional Pathology and Genetics Chiefs Groups. Acting as a liaison and guide for these clinical leaders groups

Area Medical Director and Chief of Staff

2004 - 2016 (12 years)

Fontana/Ontario CA

Being appointed Medical Director of Kaiser Permanente's second largest medical center area was both an honor and a daunting challenge. This area struggles with low socioeconomic status and some of the worst health indicators of any county in California. Transforming our operations here into a major tertiary hub for Kaiser Permanente in Southern California serving nearly 1M patients and bringing cutting-edge world-class care to this medically underserved area has been an incredible privilege which was recognized this year when we received a #1 ranking in our market by U.S. News and World Report. We have also consistently been named a Top Hospital and have achieved safety grades of "A" from The Leapfrog Group.

This transformation has taken place in a period of tremendous membership growth, the onset of the Affordable Care Act, and the implementation of our electronic medical record. Some highlights of this journey include:

- major expansion of our capital footprint, including the opening of two hospitals in a two-year period, as well as several medical office buildings. Planned and developed over \$1.7B in capital projects, with an increase from 1.4M square feet to over 3M square feet of capital.
- expansion of clinical programs including cardiac surgery, robotics, bariatric surgery, EPS, comprehensive pediatric care, trauma repatriation, stroke care and spine care.

- growth of our physician workforce from 450 to 1000 with sustained and focused recruiting efforts
- increase in membership of over 125,000
- expansion of our graduate medical education programs including internal medicine, general surgery, psychiatry, geriatrics, and community medicine
- initiation of a workplace primary care office as well as a retail clinic in a major retail store
- major push into virtual visits, employing telephone and video visits and video consultation.

Southern California Permanente Medical Group

9 years

Physician In Charge

1998 - 2004 (6 years)

Rancho Cucamonga Medical Offices

Responsible for the opening and operations of this large, multispecialty medical office building. Introduced innovative practices around physician and patient scheduling, patient education, group appointments, and staff education and training.

Physician In Charge

1996 - 1998 (2 years)

Indian Hill Medical Offices

Responsible for all operations of this primary care medical office building, with responsibility for service, access, quality, affordability, and workforce planning.

Physician In Charge

1995 - 1996 (1 year)

Urgent Care Services

Responsible for the day-to-day operations of our Urgent Care Services for San Bernardino County. Led a major redesign of the hours, scheduling, and staffing to streamline the operations and improve the financial performance of this service.

Education

Kaiser Foundation Hospital - Fontana, CA
Family Medicine Residency Program · (1991 - 1994)

UC Irvine
Doctor of Medicine (M.D.) · (1987 - 1991)

UC Davis
Master of Science (MS), Systemic Physiology · (1985 - 1987)

Loyola Marymount University
BS, Biology/Biological Sciences, General · (1978 - 1982)

University of North Carolina at Chapel Hill
Executive Leadership Program · (2005)